

Hot Tip #10



Did you know there are changes if your business is in the 818 area code?

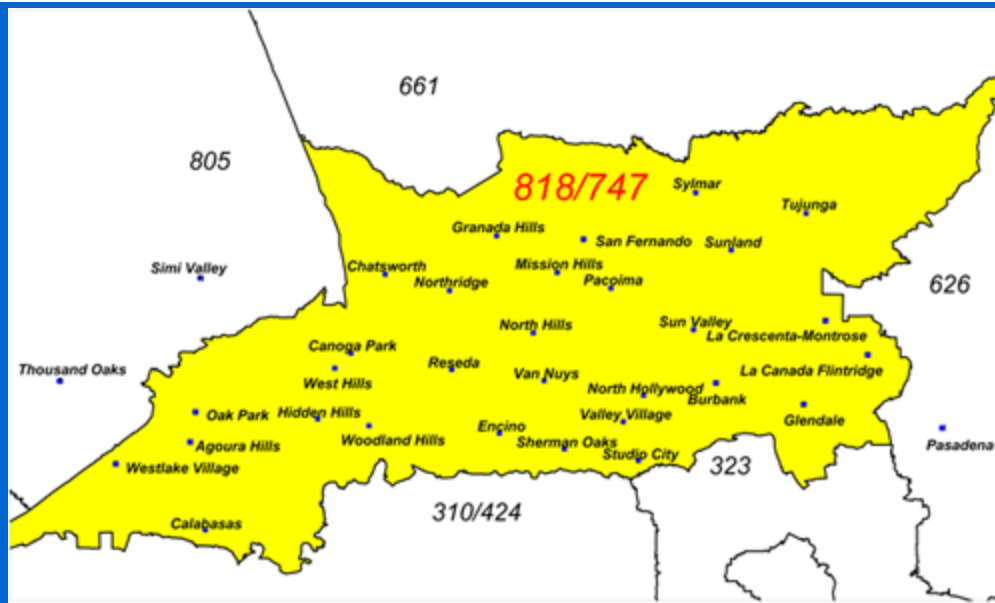
Effective April 18, 2009 when calling the 818 or new 747 area code from within the 818 and new 747 area code, you will have to dial a "1" and the area code to make a call within that area.

This affects everyone who has a telephone number with 818 area code (see map below).

So, don't forget to update all of your auto dialing equipment including your fax machines, speed dialers, call forwarding settings, and similar automatic dialing tools that are pre-programmed to include the "1" and area code in addition to the phone number.



Here is a map of the affected area.



What is NOT changing ?

- Existing telephone numbers, including current area codes.
- The cost of telephone calls, coverage areas, services, and rates won't change either.
- What is a local call now will remain a local call regardless of the number of digits dialed.
- Three digit numbers work the same as before e.g. 411, 911, 611, and other three digit numbers that may be available in your community

For more information on the 818 and 747 area codes and changes, please visit www.cpuc.ca.gov/818areacode



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