

After you have installed and activated your device, use this reference guide to make phone calls, access your voicemail and other features offered.

Quick Reference Guide

Basic Phone Functions

To make, answer or end a call, use your phone, speakerphone or headset as you always have. The Redial and Flash buttons also continue to work just like they did with your traditional phone service.

Voice Mail

To access or configure your voicemail, either dial 00 from your phone, or dial your Phone Number from any phone, then enter * when the voice prompt begins. Follow the instructions to configure or retrieve voicemail.

Message Waiting Indicator (MWI)

If you have unheard voicemail and your phone supports MWI, then the MWI light will blink. If your phone does not support MWI, you will hear a warbling dial tone when you go to place a call.

Three-way Calling

Place a call to the first party you wish to call. Next, press the Flash button, then call the second party. Once the second party answers, press the Flash button again to create a 3-way call.

Control Panel

Enter your User Name, which is your Phone Number (with no dashes) and your Password. From here, you can configure and manage many features, including CallBlast and Local Dialing. In addition, you can retrieve your voicemails and your call detail records.

CUSTOMER CARE

For general product and billing questions:
contact@omni-talk.com

TECHNICAL SUPPORT

For installation and technical questions:
www.omni-talk.com/Support
support@omni-talk.com

Dialing Instructions

Calling is easy because it uses the same dialing patterns as your current long distance service.

Example:

USA Local Calls: area code + phone number
 310-100-1000

USA/Canada Long Distance: area code + phone number
 310-100-1000

International: 011 + country code + phone number + #
 011-44-207-6686000 #

(If you dial the pound key “#” after you enter an international number, your call will complete faster.)

(*) Features

Press the star key (*), then the digits listed below to access the described Feature.

Key	Description
*69	Place a call to the number from which you were last called
*72<number>	Forward all calls to the <number> entered after 72
*73	Cancel forwarding of all calls
*92<number>	Forward all busy or unanswered calls to the <number> entered after 92
*93	Cancel forwarding of all busy or unanswered calls
*67	Block Caller ID for all outbound calls
*66	Unblock Caller ID for all outbound calls
*81<number>	Call to <number> with blocked Caller ID
*82<number>	Call to <number> with unblocked Caller ID
*77	Don't accept calls from anonymous callers (no Caller ID)
*87	Accept calls from anonymous callers (no Caller ID)
*78	Turn on Do Not Disturb (all calls go directly to voicemail)
*79	Cancel Do Not Disturb
*56	Enable Call Waiting on all calls
*57	Disable Call Waiting on all calls (for a fax or modem line)
*70<number>	Disable Call Waiting only for this call to <number> (for a single fax or modem call)
*71<number>	Enable Call Waiting only for this call to <number>